Acer SRC–Terminal Solution Delivers
Thailand Department of Corrections
Simplified IT Infrastructure, Reduced Management
Support, and Less IT Expenditure

Thailand's Department of Corrections (DoC) main vision is to become an efficient agency helping rehabilitating inmates in safe and secured environment and returns them back to the community with decent citizenship. Having caring facility but guarding in international strict standards is the balance act that DoC has to do everyday. In order to achieve this, DoC needs a stable and faster information system, efficient facility statistical analysis, and smooth integration system to track various workflow services.

DoC Thailand turns to Acer asking whether if Acer has a solution to meet all of above requirement but still within a reasonable budget. DoC understands using the current IT infrastructure from available budget they have, it would not be possible; they need something innovative, something new, and something that is working hand-in-hand with existing applications and workflow. DoC asks Acer if they have such creative solution. Acer Thailand has sound reputation in IT industry offering enterprises and education solutions as well as to government services. After Acer Solution Architect team has conducted a thorough assessment and evaluation, Acer Thailand suggests

Shared Resource Computing (SRC) solution. Acer SRC is a cost effective solution having Microsoft Windows user experience working seamlessly with existing Microsoft applications and has plenty of storage capacity, but at a fraction of cost.

After conducting the POC (Proof of Concept) on site for several weeks, DoC is pleased with

solution's performance, and has met all requirements that DoC asked for. DoC then made a decision to deploy SRC-Terminal solution on all their premises including different locations. During the POC, Acer Thailand and Acer Partner stood side by side with DoC to fully support the testing and offering professional advices to make the solution fitting in the environment. Moreover, other helpful suggestions were being made, so the whole environment would be more secured and robust, such as adding enhancing secured features for visitors at different levels, and easy retrieval storage area for different ranking officers to review and retrieve sensitive data.

Acer Thailand has proven the capability of offering the right solution at right cost. Acer SRC-Terminal solution delivers features and benefits that no other vendor can offer, and more, Acer truly understands customer's requirement by implementing the solution on time.

Thailand Department of Correction with Acer SRC-Terminal Solution Facts

Hardware	Number of Units	Notes
Acer AC100 Server	72	Entry micro form factor server
Acer Zero Client	720	No fan, no CPU, no memory, no HDD device
Acer USB Hub	110	Standard connection between Zero client and server
Acer accessories	many	Monitors, mouse, keyboard, and etc.
Software	Number of Units	Notes
Microsoft® MultiPoint Server 2011(std version)	72	One MultiPoinServer license per server
DoC In-house applications	Various	Home grown or standard productivity applications
Integration Services		
Assessment and POC	May 2012	Acer and Acer partner
Planning	June 2012	Acer and Acer partner
Integration	July- Nov, '12	Acer and Acer partner
Post-sale services	On-going	Acer and Acer partner